



Audiology GP Referral Guide

What patients can I refer?

Any patient aged 16 and over can be referred. Please check that the patient's ears are clear of wax if at all possible.

How do I refer a patient?

Fill out an Audiology referral form which you can download from our website www.inhealthgroup.com, or request by phone on **0845 602 6918**. Once you have completed the form fax it to **0845 602 6919**. It is really important that we have the correct phone number for your patient and that you sign and date the referral form.

What happens next?

Once we have received the referral form we will contact the patient to book a suitable appointment at one of our fixed sites. If we can't contact the patient by phone in 5 days then we will send them a letter asking them to contact us.

Once we have booked an appointment for your patient, we will send them a confirmation letter, an information leaflet on their hearing test and directions to the site.

Where are the Hearing Test sites?

We have one fixed site in Peterborough. Please visit our website www.inhealthgroup.com for a map and address of this site.

Can patients with mobility difficulties be tested?

Yes, all our sites are fully DDA compliant.

How do I know the results of the tests?

If the test is normal or if the patient won't accept a hearing aid then we will write to you letting you know this information and discharge the patient. If they require a hearing aid then we will either fit the aid on the day (open fitting), or take a mould for a hearing aid (closed fitting). If the Audiologist is concerned about any Ear, Nose & Throat problems then they will refer the patient back to you with a report recommending onward referral to ENT.

Continued over...

Which Hearing Aids do you use?

The hearing aids currently supplied are from Siemens Oticon or Starkey.

What about patient aftercare?

Appointments for minor repairs, batteries and adjustments can be made through us.

Are two hearing aids provided?

Bilateral fittings are routinely provided as per NICE guidelines.



Referral to Hearing Aid Fitting within 28 days. Guaranteed.